

Contact

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Top Skills

Third-Party Vendor Management
Operations Process Improvement
Health and Safety Training

Joshua Kingsbury

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Menifee, California, United States

Summary

Management Experience:

Managed logistics and shipping operations at Amazon, ensuring efficiency and productivity.

Oversaw a team, providing leadership and direction to achieve operational goals

Interpersonal Communication:

Built and maintained trusting relationships with clients and team members.

Effectively communicated across various levels within an organization, ensuring clear and consistent messaging.

Data Analysis:

Proficient in using web queries in Microsoft Excel for data analysis, enabling informed decision-making.

Leveraged data to optimize shipping processes and enhance customer satisfaction.

Clerical and Administrative Skills:

Experience as a shipping clerk, handling administrative duties and ensuring accurate record-keeping.

Organized and processed documentation related to shipping and logistics, maintaining high standards of accuracy.

Professionalism and Ethics:

Maintained a strong commitment to professionalism and high moral standards in all work activities.

Dedicated to upholding company values and ensuring ethical practices in all operations.

Adaptability and Problem-Solving:

Demonstrated ability to adapt to changing environments and solve problems effectively.

Thrived in fast-paced settings, managing multiple tasks while maintaining attention to detail.

Experience

Campbell's

Independent Contractor

March 2024 - Present (1 year 6 months)

Riverside County, California, United States

providing vacation relief and merchandising assistance to owner operators of Campbell's soup subsidiaries regional routes primarily working in the Pepperidge Farms and Snyder's Lance areas of delivery. daily responsibilities included but we're not limited to delivery, inventory management, inventory correction, and direct customer service to inbound operations at various grocery stores across Riverside county.

Pepperidge Farm, Snyder's, Bimbo Bakeries

Contractor – Vacation Relief Driver

March 2024 - August 2024 (6 months)

Managed delivery routes for Pepperidge Farm, Snyder's, and Bimbo Bakeries, providing vacation relief coverage.

Ensured timely and accurate delivery of products to various locations, maintaining high customer satisfaction and adherence to delivery schedules. Coordinated with Route owners and general manager to ensure the highest grocery customer care and prompt deliveries.

Amazon MCI3

1 year 1 month

RELO Manager

August 2023 - March 2024 (8 months)

Led a team of 35 in the reverse logistics department, overseeing the grading and stowing of customer returns.

Managed labor efficiency measured in hours worked versus units processed, optimizing throughput and achieving higher financial performance through improved labor-to-output ratios.

Ensured high-quality products were processed for resale and unsellable items were appropriately liquidated, donated, or disposed of, working directly with third-party vendors to ensure efficient shipment from the warehouse.

ICQA Manager

August 2023 - October 2023 (3 months)

Supervised a team handling quality reports and defect management.

Enhanced quality assurance processes and maintained compliance with best practices.

Learning Manager

March 2023 - August 2023 (6 months)

Directed training for 700+ Associates, managing a team of trainers and temporary staff.

Ensured compliance with training standards and safety protocols.

Implemented initiatives that improved operational efficiency.

Amazon

6 years 6 months

Area Manager

March 2023 - March 2024 (1 year 1 month)

Kansas City, Missouri, United States

managed various departments at Amazon location MCI3 in liberty MO, areas of responsibility included, inbound operations, outbound operations, inventory control and quality analytics, Reverse Logistics, and launched the building as the sole learning manager.

Logistics Support Specialist

March 2021 - March 2023 (2 years 1 month)

Tempe, Arizona, United States

provided remote logistics support for outbound operations in a clerical shipping role while managing various fulfillment centers outbound operations with duties including remote shipping allocations on a shipping sorter conveyor belt. as well as managing the outbound schedule and load schedule of outbound freight. during my time in this role I have excelled various sites into a diamond quality level which denotes a high focus on outbound shipping quality and accuracy with my partners at the site level. in order to be successful I had to maintain a high focus, provided immediate action, and think ahead to identify and resolve problems before they affected my site level partners.

Training Specialist

January 2020 - March 2021 (1 year 3 months)

Variable

utilized past and current experience to train over 1,000 associates directly in critical roles such as powered industrial truck operation, trailer docking and releasing, warehouse safety, warehouse process path standards, all

while providing a high training standard and positive environment for my associates to grow in. while active in this position, I worked in Rialto California and Phoenix Arizona.

Warehouse Associate

October 2017 - January 2020 (2 years 4 months)

Rialto, California, United States

worked as a warehouse associate for the first two years of my Amazon career participating primarily around outbound dock functions, loading trailers and providing clerical assistance, as well as training associates providing support to day one associates as well as tenured Amazon associates. I had also gained an intro to management by participating in a team lead role which had provided various levels of team communication, team management, project coordination and planning, as well as execution on daily assigned duties becoming a top performer at the site level.

Amazon AZA3

Central Dock Shipping Clerk

March 2021 - March 2023 (2 years 1 month)

Oversaw outbound shipping operations and contributed to achieving top dock quality rankings.

Managed shipping schedules and trailer utilization.

Managed outbound load schedules and communicated operational changes.

Coordinated with various departments to streamline processes.

Amazon GYR3

Critical Roles Trainer

April 2020 - March 2021 (1 year)

Trained associates on equipment operation and safety protocols.

Improved safety standards and training effectiveness.

Managed outbound load schedules and communicated operational changes.

Coordinated with various departments to streamline processes.

Amazon LGB7

Warehouse Associate

October 2017 - April 2020 (2 years 7 months)

Guided new associates and ensured high safety standards.

Collaborated on process improvements and managed operational supplies.

Education

Chaffey High School

High School Diploma · (June 2017)